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Service canadien du
renseignement de sécurité



Administration of the *Access to Information Act*

2025–2026 Annual Report

Canada 

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1. 2025–2026 highlights

- During the 2025–2026 fiscal year, the **on-time compliance** rate for *Access to Information Act* requests stood at 68%.
- **418 *Access to Information Act* requests** were received during the 2025–2026 fiscal year (12% increase from the 2024–2025 fiscal year).
- **50,794 pages were reviewed** during the 2025–2026 fiscal year (**42% increase** from the number of pages reviewed in 2024–2025).
- **98% of informal requests, including those received previously**, were processed during the 2025–2026 fiscal year (compared to 1% processed last fiscal year).



68%



12%



50,794



98%

2. Summary

Security threats against Canada and its allies continued in 2025–2026. With increasing geopolitical and security challenges, foreign actors are increasingly trying to undermine Canada’s sovereignty, safety and security.

This year, CSIS made important efforts to reprioritize work around initiatives that drive greater value, grew its bilateral and multilateral relationships and deepened international partnerships. It also implemented its comprehensive expenditure review toward savings of 15%, and focused on developing leadership skills and improving the workplace environment.

Within this context, CSIS remains committed to being as transparent with Canadians as possible, while protecting national security sensitivities and privileged information. It is, in part, through the Access to Information and Privacy (ATIP) program that CSIS achieves this transparency, a program that has performed very well and has had, historically, high on-time compliance rates. In recent years, however, the CSIS ATIP program has faced challenges

and substantial workloads leading to a continued drop in performance. For instance, the on-time compliance rate for *Access to Information Act* (ATIA) requests dropped from 77% in 2024–2025 to 68% in 2025–2026. This decline is largely due to the 12% increase in requests, the vacancies in the ATIP Section throughout the fiscal year and the sheer volume of pages needing to be processed. While compliance decreased slightly during this reporting period, the CSIS ATIP Section reviewed 42% more pages than in 2024–2025. For *Privacy Act* requests, compliance fell sharply from 66% to 26%. This decline is mostly due to the surge in requests filed by individuals seeking the status of their immigration and citizenship applications. A total of 4,687 requests related to immigration status were carried over from 2024–2025 to 2025–2026. CSIS ATIP began this fiscal year with a mountain of backlog work. The constant and large volume of immigration-related requests significantly challenges the program's manageability. The CSIS ATIP Section is relatively small and analysts work on a wide range of requests. This influx of immigration-related *Privacy Act* work and other pressures have and will continue having an impact on the overall on-time compliance rate.

To deal with some of these pressures, the ATIP Section's management team took the following steps:

- streamlining administrative processes to increase efficiencies;
- partnering with Library Archives Canada (LAC) on a pilot project to actively work through a significant backlog of historical records;
- streamlining consultations by setting clear expectations;
- engaging with partners to better address client requirements for information regarding the immigration process;
- purchasing and working towards the implementation of a new ATIP processing software;
- utilizing the full digitization of our internal business processes; and
- rebuilding the ATIP Section with a number of staffing strategies to fill the capacity gaps.

The collective impact of the aforementioned lines of efforts are expected—with time—to yield some efficiencies in processing time and improve on-time compliance rates. However, the sheer number of immigration-related requests that remain unopened and unprocessed will continue to grow, as long as requesters continue to turn to the access to information and privacy system to determine the status of their immigration/citizenship applications.

3. Introduction

The ATIA provides Canadian citizens, as well as individuals and corporations present in Canada, the right to access federal government records of a non-personal nature. The government balances the public's right of access to information against the legitimate need to protect sensitive information. The ATIA complements, but does not replace, other means of obtaining government information.

CSIS prepared this report for tabling in Parliament according to section 94 of the ATIA. It covers the way in which CSIS administered the ATIA from April 1, 2025, to March 31, 2026.

CSIS is not reporting on behalf of wholly owned subsidiaries or non-operational institutions.

4. CSIS mandate

CSIS' mandate is to investigate activities that fall within the definition of threats to the security of Canada, as outlined in the CSIS Act. Specifically, CSIS is authorized to investigate espionage and sabotage, foreign interference, terrorism and violent extremism, and subversion. CSIS is prohibited from investigating lawful advocacy, protest and dissent. The duties and functions of CSIS are to:

- Investigate activities suspected of constituting threats to the security of Canada, report and advise on these threats to the Government of Canada.
- Take measures to reduce threats if there are reasonable grounds to believe the security of Canada is at risk.
- Provide security assessments on individuals who require access to classified information or sensitive sites within the government of Canada.
- Provide security advice relevant to the exercise of the *Citizenship Act* or the *Immigration and Refugee Protection Act*.
- Conduct foreign collection with Canada at the request of the Minister of Foreign Affairs or the Minister of National Defence.
- Provide Integrated Threat Assessment Center (ITAC) assessments that inform the Government of Canada's decisions and actions relating to the terrorism threat.

5. Organizational structure

In 2025–2026, the ATIP Section remained under the Deputy Director, Policy and Strategic Partnerships Directorate. The employees of the ATIP Section are fully dedicated to the

administration of both the ATIA and the *Privacy Act* programs within CSIS, providing high quality responses to internal and external clients, including to other government departments, as well as providing advice to CSIS employees as they fulfill their obligations under both acts. The CSIS Legal Services Branch, staffed by Department of Justice Canada lawyers, provides legal advice as required.

The Director General of the Litigation and Disclosure Branch, within the Directorate, is supported by the Chief (Coordinator), ATIP Section. There are three key units, namely the ATIP Intake/Governance Unit and two ATIP operational units. These units worked together to process ATIP requests in accordance with legislation, regulations, policies, and directives. Their responsibilities include:

- receiving and processing all requests in accordance with the ATIA;
- assisting requesters in formulating their requests when required;
- gathering all pertinent records and ensuring rigorous and complete searches;
- conducting the initial review of records and providing recommendations to program areas;
- applying all discretionary and mandatory exemptions under the ATIA;
- conducting and responding to all internal and external consultations;
- consolidating recommendations;
- assisting the Office of the Information Commissioner (OIC) in all access-related matters including complaints against CSIS;
- representing CSIS in litigation cases;
- preparing the *Annual Report on the Administration of the Access to Information Act*;
- providing ongoing advice and guidance to senior management and CSIS staff on all matters related to the ATIA;
- ensuring all employees are aware of the obligations imposed by the legislation;
- monitoring changes to procedures/policies and court cases impacting the ATIA; and
- participating in ATIP community activities, such as Treasury Board of Canada Secretariat (TBS) ATIP community meetings and various working groups.

The ATIP Section is comprised of 22 full-time and three part-time term positions at various levels. These positions include one chief (coordinator), one deputy chief, two unit heads, two senior analysts, 12 analysts, three ATIP officers, one researcher, and three part-time term

analysts. For 2025–2026, a senior analyst and the three part-time term analysts worked solely on ATIA consultations from LAC for historical records of the Royal Canadian Mounted Police (RCMP) Security Service. The role of the second senior analyst position included processing formal and complex ATIA requests, special projects, and proactive publication obligations under Part 2 of the ATIA. Some of these positions remained vacant with a 27% vacancy rate throughout the fiscal year. The vacancies in the ATIP Section are complicated by challenges with recruitment and staffing, where attracting ATIP analysts to CSIS, given the unique work requirements, is difficult, and the hiring process is lengthy. The ATIP Section also welcomed a new CSIS ATIP coordinator in March 2025.

As defined under Section 96 of the ATIA, CSIS did not provide or receive services related to any power, function to or from another government institution during this reporting period.

6. Delegation order

In 2024, pursuant to subsection 73(1) of the *Privacy Act*, then-Minister of Public Safety, Democratic Institutions and Intergovernmental Affairs, delegated the powers, duties and functions for the administration of the ATIA to CSIS employees in the following positions:

- Director
- Deputy Director, Policy and Strategic Partnerships
- Director General, Litigation and Disclosure
- Chief, ATIP Section
- Deputy Chief, ATIP Section
- Unit Head, ATIP Section (limited authority)

The Delegation Order (Annex A) issued by the Honourable Dominic LeBlanc, P.C., K.C., M.P., on April 25, 2024, remained in effect at the end of this reporting period. During the 2025–2026 fiscal year, the Policy and Strategic Partnerships Directorate was restructured to refocus its core activities, streamline decision-making and improve efficiency. The restructuring required the review of the 2024 delegation orders. Following a thorough review, the updated delegation orders were issued by the Honourable Gary Anandasangaree, P.C., K.C., M.P., as Minister of Public Safety on July 16, 2026. They will be included as part of the next CSIS ATIA and *Privacy Act* annual reports.

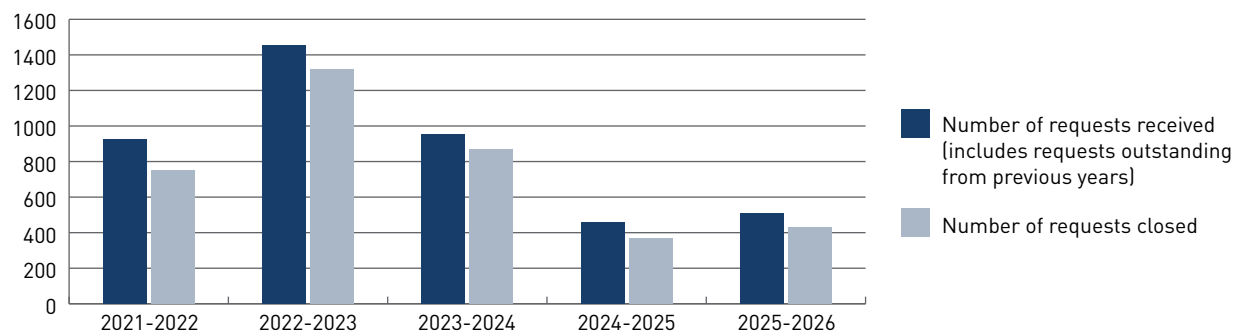
7. Interpretation of the 2025–2026 Statistical Report for requests under the *Access to Information Act*

Every year, TBS requires institutions to submit a statistical report on their administration of the ATIA, which contains cumulative data on the application of the legislation during the fiscal year. The CSIS Statistical Report and Supplemental Report for 2025–2026 are included in Annex B and Annex C of this report. The statistics included in this report have been rounded to the nearest decimal point.

Table 1. Overview of the 2025–2026 statistics on CSIS administration of access-to-information requests in relation to statistics from the three previous years

Fiscal year	Requests received	Outstanding requests	Requests closed	Requests carried over	Number of pages processed	Number of pages released	On-time compliance rate
2025–2026	418	93	428	83	50,794	15,961	68%
2024–2025	373	87	367	93	35,726	9,627	77%
2023–2024	822	132	867	87	35,402	13,298	91%
2022–2023	1,276	176	1,320	132	76,424	28,476	91%

Figure 1. Multi-year trend: Number of requests received vs. number of requests closed



As indicated in table 1, CSIS received 418 requests under the ATIA between April 1, 2025, and March 31, 2026. This represents a 12% increase from requests received during the previous reporting period. The CSIS ATIP Section reviewed 50,794 pages, a 42% increase from the 35,726 pages reviewed in 2024–2025.

The decrease in ATIA requests since 2022, as demonstrated in Figure 1, is largely due to *Extension Order No. 3* under the *Privacy Act*. In July 2022, legislation granted non-Canadians outside of Canada the right to gain access to their information and to complain to the Privacy Commissioner of Canada with respect to the exercise of these rights. This allowed foreign nationals to make requests under the *Privacy Act*, which has stricter statutory timelines than the ATIA, and no cost. As such, requesters favoured making requests under the *Privacy Act*

rather than the ATIA. Since the introduction of Universal Access, the ATIP Section has seen a drastic shift in requests previously made under the ATIA to requests made under the *Privacy Act*. These requests typically relate to the status of the requester’s immigration/citizenship application.

CSIS had 93 outstanding requests at the end of the 2024–2025 reporting period. Of those 93 requests, CSIS received 77 during the 2024–2025 fiscal year and 16 prior to April 1, 2024. As of the end of the 2025–2026 fiscal year, CSIS ATIP carried over 83 requests to the next fiscal year (see section 1.1 of Annex C). A total of 83% of those open requests were within their legislated timelines as of March 31, 2026, and 17% were beyond their legislated timelines as of that same date.

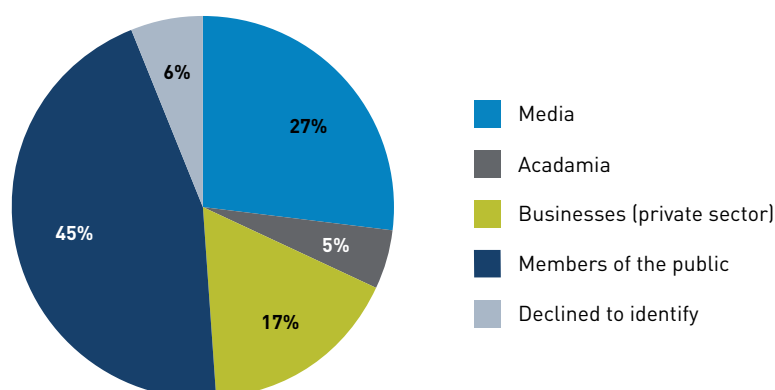
Table 2. Number of open requests outstanding from previous reporting periods (section 1.1 of Annex C)

Fiscal year open requests were received	Open requests that are <i>within</i> legislated timelines as of March 31, 2026	Open requests that are <i>beyond</i> legislated timelines as of March 31, 2026	Total
2025–2026	69	0	69
2024–2025	0	4	4
2023–2024	0	6	6
2022–2023	0	4	4
2022 or earlier	0	0	0
Total	69	14	83

7.1—Sources of requests

The 418 requests received during this reporting period came from various sources. A total of 45% of requests came from members of the public; primarily those who sought to determine whether CSIS had investigative information on them or those seeking the status of their citizenship and immigration application. A total of 17% of requests came from businesses such as law offices looking for access to the immigration and citizenship information of their clients. A total of 27% of requests came from members of the media, 5% came from academics, and 6% of requesters declined to identify. Finally, 97% of requests received were submitted through the ATIP Online Request Service (AORS).

Figure 2—Sources of requests



7.2—Disposition of completed requests

The ATIP Section successfully closed 428 ATIA-related requests during the 2025–2026 reporting period: 23% within 1 to 15 days, 25% within 16 to 30 days, 15% within 31 to 60 days, 9% within 61 to 120 days and 28% took over 121 days. Of the records relevant to these requests, 44% were disclosed in part, 13% were all exempted, 21% did not exist, 6% were transferred or abandoned and for 16%, the existence of records could neither be confirmed nor denied. CSIS did not submit an application to the Information Commissioner for her approval to decline to act on a request for being vexatious, submitted out of bad faith or an abuse of rights.

Figure 3—Multi-year trend: Disposition of closed requests

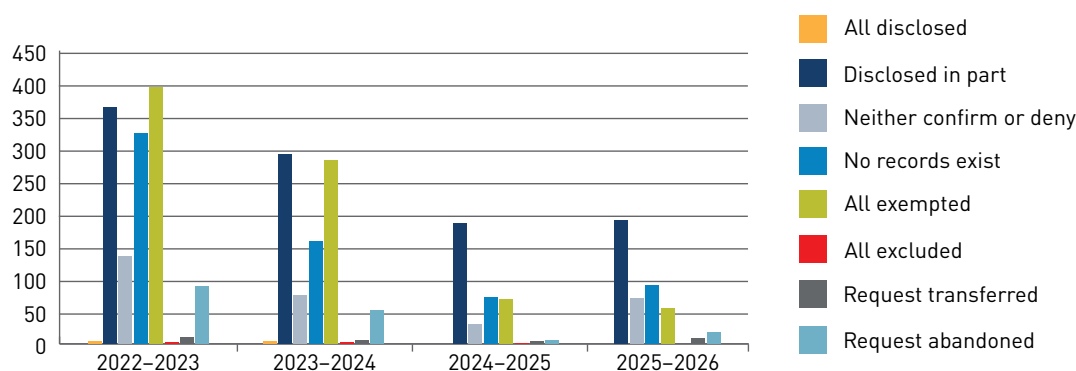
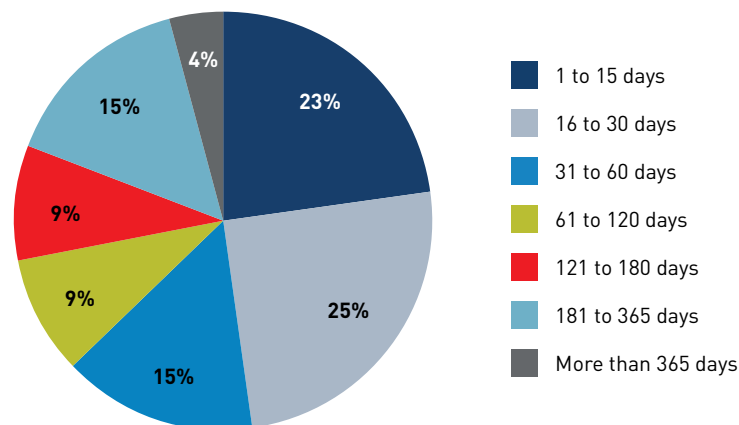


Figure 4—Completion time



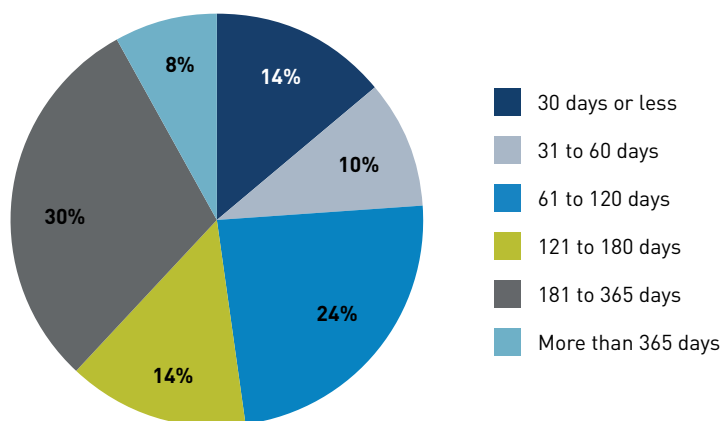
7.3—Deemed refusals

Out of the 428 requests closed during this reporting period, the ATIP Section successfully closed 289 requests (68%) within the legislated timelines. The remaining 139 requests (32%) were closed past the legislated timelines. Of those 139 requests, extensions were taken on 51%. The main reasons for requests closed past their legislated timelines were the need to consult other government departments on classified records; internal consultations; interference with CSIS operations; large numbers of pages to review; and increased issues with immigration/citizenship status requests; and substantial workload.

7.4—Extensions

The legislation allows for extensions when the response requires internal or external consultations, additional review time due to the large number of records, or when the review could interfere with CSIS operations. Challenges in meeting statutory deadlines persisted for CSIS ATIP, resulting in the continued need for extensions. The large number of *Privacy Act* requests related to immigration and citizenship, coupled with limited resources, continued to affect the organization's ability to meet legislated timelines. Throughout the reporting period, extensions were taken on 126 requests (30%). Of the extensions taken, 70% were due to the interference with CSIS operations and/or substantial workload and 30% were due to CSIS' need to consult internally and externally. Timelines were extended by less than 60 days in 24% of cases, between 61 to 120 days in 24% of cases and by more than 121 days in 52% of cases.

Figure 5—Length of extensions



7.5—Exemptions and exclusions invoked

The ATIA allows institutions to exempt information from being released for a variety of reasons. The ATIP Section invoked 1,095 exemptions under the ATIA during the reporting period.

Table 3. Breakdown of the exemptions used

Section of the ATIA	Type of exemption	Number of times
Section 13	Records obtained in confidence from other levels of government	92
Section 15	Records expected to be injurious to the Government of Canada in the conduct of international affairs, the defence of Canada and subversive activities	213
Section 16	Records containing law enforcement, investigations and security information	410
Section 17	Records expected to threaten the safety of individuals	19
Section 19	Records containing personal information	111
Section 20	Records containing third-party information	2
Section 21	Records containing information related to the internal decision-making processes of government	102

Table 3. Breakdown of the exemptions used (CONTINUED)

Section of the ATIA	Type of exemption	Number of times
Section 22	Records containing test procedures, tests and audits	3
Section 23	Records related to solicitor-client privilege	16
Section 24	Records where there are statutory prohibitions against disclosure	127
Section 26	Records where information is to be published within 90 days	0

The ATIA does not apply to information already publicly available and excludes material such as Cabinet confidences. The ATIP Section invoked exclusions under the ATIA 87 times.

Table 4. Breakdown of exclusions used

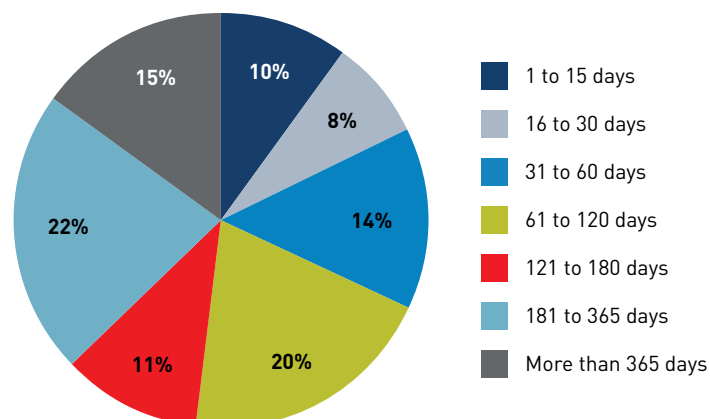
Section of the ATIA	Exclusion type	Number of times
Section 68	Information that could be found in the public domain	9
Section 69	Confidences of the King's Privy Council for Canada	78

7.6—Consultations received from other Government of Canada institutions

During the 2025–2026 fiscal year, CSIS received 173 access-to-information consultation requests involving CSIS records or information, totalling 16,725 pages to review, from various Government of Canada institutions. There was a 44% decrease in consultation requests this fiscal year. However, CSIS ATIP still had 228 outstanding consultation requests from the 2024–2025 fiscal year totalling 221,878 pages to review. It carried over 191 consultation requests, totalling 206,678 pages to review, to the 2026–2027 fiscal year. The large majority of the consultation requests carried over to the 2026–2027 fiscal year are from LAC. These consultations involve a large number of historical RCMP and CSIS security intelligence files to review and included sensitive information. Regular communications between both institutions continued to take place during this reporting period. CSIS continued its review of historical consultations, guided by the requirements and priorities identified by LAC. CSIS is committed to reducing the backlog of historical consultations and has collaborated with LAC to implement a pilot project to improve processes and reduce processing times. Both institutions remain engaged in evaluating the project's effectiveness and efficiency, and are dedicated to refining processes whenever possible.

Despite the backlog and the immense volume of pages to review, the ATIP Section successfully closed 209 consultation requests totalling 38,479 pages reviewed. Recommendations were provided to institutions in less than 60 days for 33% of consultation requests. The following figure represents the number of days required to complete consultation requests.

Figure 6—Completion time for consultations received from other Government of Canada institutions



The following figure demonstrates the trends on CSIS' consultation requests during the past four fiscal years.

Figure 7—Multi-year trend: Consultations received from other federal institutions

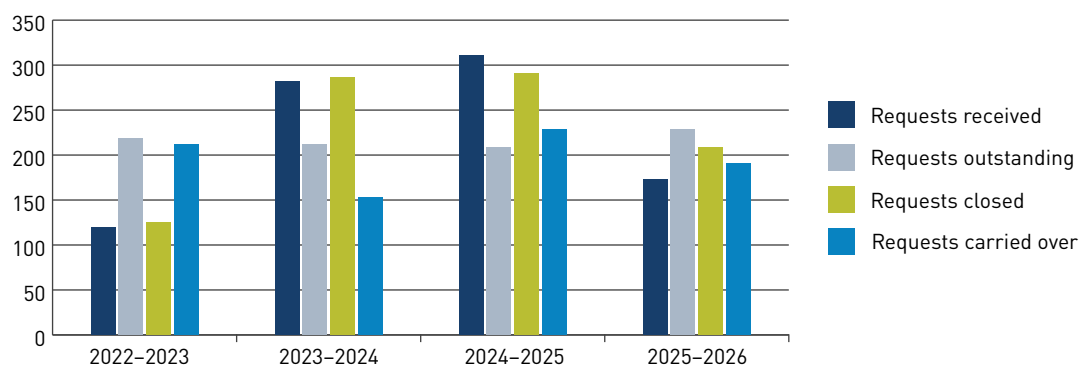
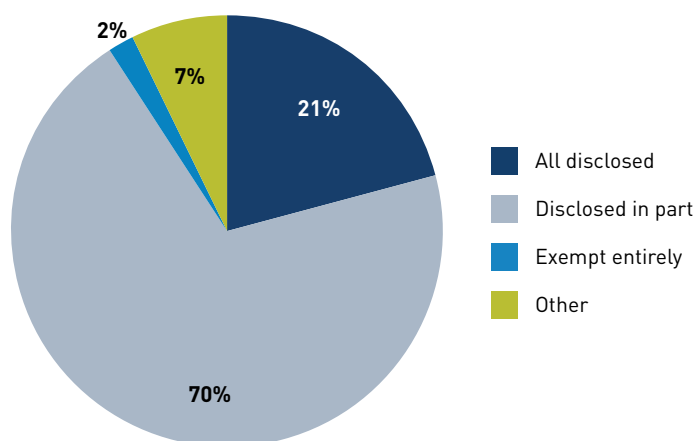


Figure 8—Recommendations for consultations received from other Government of Canada institutions



7.7—Other requests:

The ATIP Section received 419 informal requests (not subject to the ATIA) during the reporting period, in addition to 1,310 informal requests carried over from the 2024–2025 fiscal year. To support the timely processing of these requests and address the accumulated volume, CSIS dedicated a temporary resource to assist with the processing of informal requests. Through these efforts, the ATIP Section achieved a 98% completion rate for informal requests over to the 2025–2026 fiscal year. This achievement represents significant progress in reducing the volume of outstanding informal requests and demonstrates a substantial improvement compared to the previous fiscal year, during which only 1% of informal requests were processed.

The ATIP Section continued to provide critical support and expertise to CSIS employees, including executives, by offering guidance on the application of legislative provisions, related obligations and responsibilities. Over the reporting period, the ATIP Section provided assistance on more than 153 occasions, supporting a wide range of activities and ensuring alignment with legislative requirements, policy obligations, and information management best practices. This support included the review and advice on communication products, question period notes, releases of information outside the requirements of the ATIA, employee inquiries and concerns, and other operational matters requiring ATIP expertise. Through this guidance, the ATIP Section supported informed decision-making and promoted the appropriate management, protection, and disclosure of information in accordance with legislative requirements and organizational responsibilities, while reinforcing transparency across the organization.

Throughout the 2025–2026 fiscal year, the ATIP Section continued to assist members of the public through telephone and email inquiries related to accessing information and submitting requests under the ATIA. The ATIP Section offered professional guidance and facilitated access to available resources, including directing individuals to the AORS website for further information and assistance.

8. Proactive publication under Part 2 of the ATIA

CSIS is a government institution as listed in Schedule I.1 of the *Financial Administration Act* for the purposes of Part 2 of the ATIA. The office of the Minister of Public Safety is responsible for the fulfillment of sections 74 to 78 of the ATIA while CSIS is subject to sections 82 to 88. CSIS did not proactively publish information relating to travel and hospitality expenses, contracts over \$10,000 or grants and contributions over \$25,000. It relied on sections 90 (1) and (2) of the ATIA to refuse publication of such records for reasons set out in Part 1 of the ATIA. The ATIP and the Strategic Policy sections are responsible for the fulfillment of proactive publication requirements.

Table 5. Proactive publication requirements

Legislative requirement	Section of the ATIA	Publication timeline	Institutional requirement (Y/N)	% published within the legislated timelines	Link to webpage
All Government institutions as defined in section 3 of the ATIA					
Travel expenses	82	Within 30 days after the end of the month of reimbursement	Y (However, relies on Section 90)	N/A	N/A
Hospitality expenses	83	Within 30 days after the end of the month of reimbursement	Y (However, relies on Section 90)	N/A	N/A
Reports tabled in Parliament	84	Within 30 days after tabling	Y	75%	Briefing Material —Canada.ca
Government entities or departments, agencies, and other bodies subject to the ATIA and listed in Schedules I, I.1, or II of the <i>Financial Administration Act</i>					
Contracts over \$10,000	86	Q1-3: Within 30 days after the quarter Q4: Within 60 days after the quarter	Y (However, relies on Section 90)	N/A	N/A
Grants and contributions over \$25,000	87	Within 30 days after the quarter	Y (However, relies on Section 90)	N/A	N/A
Packages of briefing materials prepared for new or incoming deputy heads or equivalent	88(a)	Within 120 days after appointment	Y	Did not apply to this fiscal year.	Briefing Material —Canada.ca
Titles and reference numbers of memoranda prepared for a deputy head or equivalent, that is received by their office	88(b)	Within 30 days after the end of the month received	Y	8%	Briefing Note Titles and Numbers
Packages of briefing materials prepared for a deputy head or equivalent's appearance before a committee of Parliament	88(c)	Within 120 days after appearance	Y	33%	Briefing Material —Canada.ca
Government institutions that are departments named in Schedule I of the <i>Financial Administration Act</i> or portions of the core public administration named in Schedule IV of the ATIA (i.e. government institutions for which Treasury Board is the employer)					
Reclassification of positions	85	Within 30 days after the quarter	Y (However, relies on Section 90)	N/A	N/A

In 2025–2026, CSIS proactively published briefing materials prepared for parliamentary appearances on a number of topics including security and intelligence threats to elections, anti-feminist ideology and violent extremism, and the Arctic, among others. However, CSIS continued to fall behind in the proactive publication of briefing note titles and reference numbers. Limited resources challenged the ability to meet proactive publication requirements. Despite challenges, CSIS met its proactive publication obligations 41% of the time and achieved 100% compliance in publishing summaries of completed ATIA requests, with 177 summaries published during the reporting period.

To strengthen its proactive publication obligations, the Strategic Policy Section assumed responsibility for the publication of briefing materials related to parliamentary appearances starting in December 2025. During the reporting period, the ATIP resource assigned to proactive publication was redirected to focus on the processing of formal and complex ATIA requests, which limited the ATIP Section's capacity to implement enhancements to the remaining proactive publication requirements. CSIS will focus on implementing measures to improve the effectiveness and efficiency of its obligations under Part 2 of the ATIA in the next reporting period.

9. Training and awareness

During this fiscal year, the employees of the CSIS ATIP Section participated in a variety of deep dive sessions offered by the TBS ATIP Professionals Community Development Office. The ATIP Section continued to encourage its employees to explore other training opportunities including a variety of courses offered by CSIS, the Canada School of Public Service and other venues.

The ATIP Section continued to offer its awareness sessions through ATIP e-learning narrated slides. These form part of the orientation program, which is required for all new employees. The narrative slides remained available, at any given time through an e-learning application, to all employees. The narrated slides provide participants with an overview of the *Privacy Act* and the ATIA, promote a better comprehension of individual responsibilities and obligations relating to these acts, and offer a greater understanding of the internal ATIP process. During the 2025–2026 fiscal year, 118 CSIS employees viewed the ATIP online module.

Through the 2025–2026 reporting period, the ATIP Section was unable to provide in-person training sessions due to competing priorities and limited resources. However, CSIS ATIP provided regular advice on the requirements of the ATIA to CSIS employees. CSIS ATIP is committed to strengthening training and awareness of the ATIP program during the next fiscal year.

10. Policies, guidelines, and procedures

The CSIS ATIP Section revised its procedures multiple times throughout the reporting period to deal with immigration and citizenship-related requests. The administrative amendments to the procedures were designed to streamline the provision of requested information to requesters. The continued digitization initiative of the CSIS Information Management Branch required CSIS ATIP to review its workflow processes to support a shift from a paper-based environment to a digital environment. The ATIP Section shifted its responses to requesters from mailing paper or CD responses to emailing responses. This initiative continued to improve the delivery of timely responses to Canadians and contributed to CSIS' goal to decrease its reliance on paper.

The ATIP Section did not implement any policies related to any other access-to-information matters this fiscal year.

11. Initiatives and projects to improve access to information

The CSIS ATIP Section continued to rely on the AORS and the ATIP Online Management Tool (AOMT). The CSIS ATIP Section's efforts to leverage the AOMT for improved requester service delivery were hampered by the portal's slow response times and inefficiencies. A combination of these challenges and specific CSIS security requirements impeded the ATIP Section's ability to use the portal to its full capacity. These issues, combined with a substantial fiscal year workload, continued to hinder AOMT efficiency.

During the reporting period, the ATIP Section undertook the assessment of its current and anticipated requirements to determine the most appropriate request processing software solution (RPSS). Informed by discussions with members of the ATIP community and insights gained from organizations in the implementation phase, an RPSS was selected and procured. The implementation of the new ATIP software will be a significant initiative in the next fiscal year. The ATIP Section also continued to explore technologies and AI-enabled tools to help improve ATIP operations.

12. Issues and actions taken on complaints or audits

Section 30(1) of the ATIA provides requesters with the right to file a complaint with the OIC if they are not satisfied with the response to their access-to-information request. Reasons for complaints could include delays in receiving a response, refusal of an institution to disclose records, missing/withheld information, extensions, etc. Fifty-four new complaints were registered with the OIC during the 2025–2026 fiscal year. This represents 13% of the total number of ATIA requests received throughout the fiscal year.

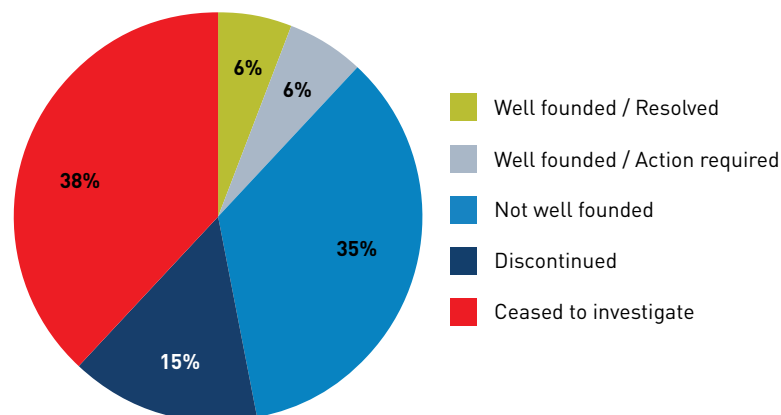
Table 6. Reasons for complaints

Reasons for complaints	Number of new complaints
Delay (deemed refusal)	23
Extension	3
Refusal—General	26
Miscellaneous	2
Total	54

The OIC ceased, or discontinued to investigate 25 complaints. OIC investigators issued their findings on 48 complaints during the reporting period. Further to their investigations, the OIC determined that 17 were not well founded, 3 were deemed well founded and resolved, 3 were deemed well founded, and the subject of a Section 37(1) initial report. CSIS resolved the well-

founded complaints by responding to the requester within the timeframe recommended by the OIC. No orders were issued to the CSIS ATIP Section during the fiscal year.

Figure 9—Findings for closed complaints



CSIS had 31 open complaints at the end of the 2025–2026 reporting period. The following table shows the number of open complaints that were outstanding from previous reporting periods (see Annex C—section 1.2 of the Supplemental Statistical Report on the ATIA and *Privacy Act*).

Table 7. Number of open complaints that were outstanding from previous reporting periods

Fiscal year open complaints were received	Number of open complaints
2025–2026	24
2024–2025	7
2023–2024	0
Total	31

CSIS continues to work closely with the OIC in order to resolve complaints in an efficient and timely manner. To quickly resolve complaints and when possible, the ATIP Section conducted new searches, disclosed additional information and/or provided detailed representations on various exemptions. CSIS reviews the outcome of all investigations by the OIC and, where appropriate, integrates lessons learned into corporate processes. The CSIS ATIP Section prides itself on providing excellent service and a proactive approach.

There were no audits conducted during the reporting period.

There were no court actions filed against CSIS relating to the ATIA during the reporting period.

13. Monitoring compliance

There is a robust case monitoring system in place using reports produced by the ATIP case management software. The Chief, the Deputy Chief and the unit heads monitor ATIA requests on a daily basis, the need for inter-institutional consultations and proactive publication requirements. The ATIP Chief (Coordinator) conveys compliance issues to the Director General, Litigation and Disclosure Branch, when required.

14. Fees

The *Service Fees Act* requires a responsible authority to report annually to Parliament on the fees collected by an institution. With respect to fees collected under the ATIA, the information below is reported in accordance with the requirements of section 20 of the *Service Fees Act*. The \$5 application fee is the only fee that can be charged under the ATIA. The fee is collected through the AORS when a requester submits their ATIA request. During the 2025–2026 fiscal year, the total fee revenue for CSIS was \$1,915.

In accordance with the Interim Directive on the Administration of the Act, issued on May 5, 2016, and the changes to the ATIA that came into force on June 21, 2019, CSIS did not waive fees prescribed by the ATIA and the Regulations this fiscal year. However, CSIS requested that TBS issue a refund on 35 requests for a total of \$175.

During the 2025–2026 fiscal year, the ATIP Section incurred \$946,730 in salary costs and \$121,526 in other costs associated with the administration of the ATIA. The total cost of operating the CSIS ATIA program during the 2024–2025 fiscal was \$1,068,256.



Annex A: Delegation Order

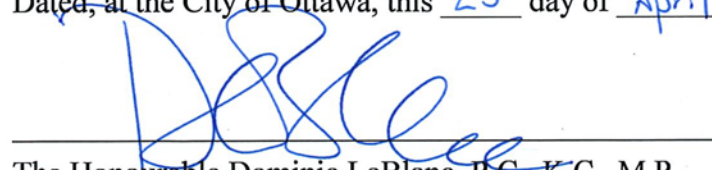
Access to Information Act Delegation Order

The Minister of Public Safety, Democratic Institutions and Intergovernmental Affairs pursuant to section 95 (1) of the *Access to Information Act (Act)*, hereby delegates to the persons holding the positions set out in the Schedule hereto, or the persons occupying on an acting basis those positions, to exercise the powers, duties and functions as the head of the Canadian Security Intelligence Service (CSIS), under the provisions of the *Act* and related regulations set out in the Schedule opposite each position. This designation replaces all previous delegation orders.

Schedule

Positions	Authorities Under the <i>Access to Information Act</i> and Regulations
Director Deputy Director, Policy and Strategic Partnerships Director General, Litigation and Disclosure Chief, Access to Information and Privacy (ATIP) Deputy Chief, ATIP	Full authority
Unit Head, ATIP	Authority limited to section 9 (extension of time limits) and to determinations in relation to information collected under section 15 of the <i>CSIS Act</i>

Dated, at the City of Ottawa, this 25 day of April 2024.



The Honourable Dominic LeBlanc, P.C., K.C., M.P.
Minister of Public Safety, Democratic Institutions and Intergovernmental Affairs

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Annex B:
2025–2026
Statistical Report
on the *Access to*
Information Act

Name of institution: Canadian Security Intelligence Service (CSIS)

Reporting period: 2025-04-01 to 2026-03-31

Section 1: Requests under the *Access to Information Act*

1.1 Number of requests

		Number of requests
Received during the reporting period		418
Outstanding from previous reporting periods		93
• Outstanding from previous reporting period	77	
• Outstanding from more than one reporting period	16	
Total		511
Closed during reporting period		428
Carried over to next reporting period		83
• Carried over within legislated timeline	69	
• Carried over beyond legislated timeline	14	

1.2 Sources of requests

Source	Number of requests
Media	113
Academia	22
Business (private sector)	70
Organization	0
Public	187
Decline to Identify	26
Total	418

1.3 Channels of requests

Source	Number of requests
Online	405
Email	11
Mail	2
In person	0
Phone	0
Fax	0
Total	418

Section 2: Informal requests

2.1 Number of informal requests

		Number of requests
Received during the reporting period		419
Outstanding from previous reporting periods		1,310
• Outstanding from previous reporting period	11	
• Outstanding from more than one reporting period	1,299	
Total		1,729
Closed during reporting period		1,688
Carried over to next reporting period		41

2.2 Completion time of informal requests

Completion time							
1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	More than 365 days	Total
232	76	50	75	110	656	489	1,688

2.3 Pages released and re-released informally

Less than 500 pages released and re-released		500 – 10,000 pages released and re-released		More than 10,000 pages released and re-released	
Number of requests	Number of pages	Number of requests	Number of pages	Number of requests	Number of pages
1,526	99,551	162	126,425	0	0

Section 3: Applications to the Information Commissioner on declining to act on requests

	Number of requests
Outstanding from previous reporting period	0
Sent during reporting period	0
Total	0
Approved by the Information Commissioner during reporting period	0
Declined by the Information Commissioner during reporting period	0
Withdrawn during reporting period	0
Carried over to next reporting period	0

Section 4: Requests closed during the reporting period

4.1 Disposition and completion time

Disposition of requests	Completion time							Total
	1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	More than 365 days	
All disclosed	0	0	0	0	0	0	0	0
Disclosed in part	9	18	29	32	29	54	18	189
All exempted	8	16	14	3	7	6	0	54
All excluded	0	0	0	0	0	0	0	0
No records exist	32	40	12	4	1	1	0	90
Request transferred	8	0	0	0	0	0	0	8
Request abandoned	11	3	2	0	0	1	0	17
Neither confirm nor denied	32	30	8	0	0	0	0	70
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0	0	0
Total	100	107	65	39	37	62	18	428

4.2 Exemptions

Section	Number of requests	Section	Number of requests	Section	Number of requests	Section	Number of requests
13(1)(a)	67	16(2)	15	18(a)	0	20.1	0
13(1)(b)	6	16(2)(a)	1	18(b)	0	20.2	0
13(1)(c)	9	16(2)(b)	1	18(c)	0	20.4	0
13(1)(d)	10	16(2)(c)	11	18(d)	0	21(1)(a)	49
13(1)(e)	0	16(3)	0	18.1(1)(a)	0	21(1)(b)	43
14	0	16.1(1)(a)	0	18.1(1)(b)	0	21(1)(c)	5
14(a)	0	16.1(1)(b)	0	18.1(1)(c)	0	21(1)(d)	5
14(b)	0	16.1(1)(c)	0	18.1(1)(d)	0	22	3
15(1)	19	16.1(1)(d)	0	19(1)	111	22.1(1)	0
15(1) – I.A.*	6	16.2(1)	0	20(1)(a)	0	23	16
15(1) – Def.*	2	16.3	0	20(1)(b)	1	23.1	0
15(1) – S.A.*	186	16.4(1)(a)	0	20(1)(b.1)	0	24(1)	127
16(1)(a)(i)	103	16.4(1)(b)	0	20(1)(c)	0	26	0
16(1)(a)(ii)	1	16.5	0	20(1)(d)	1		
16(1)(a)(iii)	114	16.6	0				
16(1)(b)	37	17	19				
16(1)(c)	127						
16(1)(d)	0						

*I.A: International Affairs, Def: Defence of Canada, S.A: Subversive Activities

4.3 Exclusions

Section	Number of requests	Section	Number of requests	Section	Number of requests
68(a)	9	69(1)	0	69(1)(g) re (a)	12
68(b)	0	69(1)(a)	6	69(1)(g) re (b)	6
68(c)	0	69(1)(b)	2	69(1)(g) re (c)	8
68.1	0	69(1)(c)	2	69(1)(g) re (d)	12
68.2(a)	0	69(1)(d)	3	69(1)(g) re (e)	16
68.2(b)	0	69(1)(e)	2	69(1)(g) re (f)	7
		69(1)(f)	2	69.1(1)	0

4.4 Format of information released

Paper	Electronic				Other
	E-record	Data set	Video	Audio	
17	145	0	0	0	0

4.5 Complexity

4.5.1 Relevant pages processed and disclosed for paper and e-record formats

Number of pages processed	Number of pages disclosed	Number of requests
50,794	15,961	327

4.5.2 Relevant pages processed per request disposition for paper, e-record and dataset formats by size of requests

Disposition	Less than 500 pages processed		500–10,000 pages processed		More than 10,000 pages processed	
	Number of requests	Pages processed	Number of requests	Pages processed	Number of requests	Pages processed
All disclosed	0	0	0	0	0	0
Disclosed in part	163	11,673	26	38,772	0	0
All exempted	54	349	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	17	0	0	0	0	0
Neither confirm nor denied	67	0	0	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0
Total	301	12,022	26	38,772	0	0

4.5.3 Relevant minutes processed and disclosed for audio and video formats

Number of minutes processed	Number of minutes disclosed	Number of requests
0	0	0

4.5.4 Relevant minutes processed per request disposition for audio and video formats

Disposition	Number of requests	Minutes processed
All disclosed	0	0
Disclosed in part	0	0
All exempted	0	0
All excluded	0	0
Request abandoned	0	0
Neither confirm nor denied	0	0
Declined to act with the approval of the Information Commissioner	0	0
Total	0	0

4.5.5 Other complexities

Disposition	Consultation required	Legal advice sought	Other	Total
All disclosed	0	0	0	0
Disclosed in part	51	0	5	56
All exempted	1	0	0	1
All excluded	0	0	0	0
Request abandoned	1	0	0	1
Neither confirm nor denied	2	0	0	2
Declined to act with the approval of the Information Commissioner	0	0	0	0
Total	55	0	5	60

4.6 Closed requests

4.6.1 Requests closed within legislated timelines

Number of requests closed within legislated timelines	289
Percentage of requests closed within legislated timelines (%)	67.5

4.7 Deemed refusals

4.7.1 Reasons for not meeting legislated timelines

Number of requests closed past the legislated timelines	Principal reason			
	Interference with operations/workload	External consultation	Internal consultation	Other
139	106	18	15	0

4.7.2 Requests closed beyond legislated timelines (including any extension taken)

Number of days past legislated timelines	Number of requests past legislated timeline where no extension was taken	Number of requests past legislated timeline where an extension was taken	Total
1 to 15 days	0	9	9
16 to 30 days	24	9	33
31 to 60 days	15	12	27
61 to 120 days	10	21	31
121 to 180 days	10	8	18
181 to 365 days	9	2	11
More than 365 days	0	10	10
Total	68	71	139

Section 5: Extensions

5.1 Reasons of extensions and disposition of requests

Disposition of requests where an extension was taken	9(1)(a) Interference with operations/workload	9(1)(b) Consultation		9(1)(c) Third-party notice
		Section 69	Other	
All disclosed	0	0	0	0
Disclosed in part	83	0	38	0
All exempted	1	0	0	0
All excluded	0	0	0	0
Request abandoned	0	0	0	0
No records exist	4	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0
Total	88	0	38	0

5.2 Length of extensions

Length of extensions	9(1)(a) Interference with operations/workload	9(1)(b) Consultation		9(1)(c) Third-party notice
		Section 69	Other	
30 days or less	18	0	0	0
31 to 60 days	12	0	1	0
61 to 120 days	21	0	8	0
121 to 180 days	8	0	10	0
181 to 365 days	19	0	19	0
365 days or more	10	0	0	0
Total	88	0	38	0

Section 6: Fees

Fee type	Fee collected		Fee waived		Fee refunded	
	Number of requests	Amount	Number of requests	Amount	Number of requests	Amount
Application	383	\$1,915	0	\$0	35	\$175
Other fees	0	\$0	0	\$0	0	\$0
Total	383	\$1,915	0	\$0	35	\$175

Section 7: Consultations received from other institutions and organizations

7.1 Consultations received from other Government of Canada institutions and other organizations

Consultations	Other Government of Canada institutions	Number of pages to review	Other organizations	Number of pages to review
Received during the reporting period	173	16,725	0	0
Outstanding from the previous reporting period	228	221,878	0	0
Total	401	238,603	0	0
Closed during the reporting period	209	38,479	0	0
Carried over within legislated timeline	23	8,986	0	0
Carried over beyond negotiated timelines	168	197,692	0	0

7.2 Recommendations and completion time for consultations received from other Government of Canada institutions

Recommendation	Number of days required to complete consultation requests							
	1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	More than 365 days	Total
Disclosed entirely	7	6	9	13	4	4	1	44
Disclosed in part	10	10	20	26	19	36	26	147
Exempt entirely	0	1	0	2	0	0	1	4
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	4	0	0	0	0	0	3	7
Total	21	17	29	41	23	40	31	202

7.3 Recommendations and completion time for consultations received from other organizations outside the Government of Canada

Recommendation	Number of days required to complete consultation requests							Total
	1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	More than 365 days	
Disclosed entirely	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

Section 8: Completion time of consultations on Cabinet Confidences

8.1 Requests with Legal Services

Number of days	Fewer than 500 pages processed		500–10,000 pages processed		More than 10,000 pages processed	
	Number of requests	Pages processed	Number of requests	Pages processed	Number of requests	Pages processed
1 to 15	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0
31 to 60	14	1,036	0	0	0	0
61 to 120	1	1,251	0	0	0	0
121 to 180	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0
More than 365	0	0	0	0	0	0
Total	15	2,287	0	0	0	0

8.2 Requests with the Privy Council Office

Number of days	Fewer than 500 pages processed		500–10,000 pages processed		More than 10,000 pages processed	
	Number of requests	Pages processed	Number of requests	Pages processed	Number of requests	Pages processed
1 to 15	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0

8.2 Requests with the Privy Council Office (CONTINUED)

Number of days	Fewer than 500 pages processed		500–10,000 pages processed		More than 10,000 pages processed	
	Number of requests	Pages processed	Number of requests	Pages processed	Number of requests	Pages processed
61 to 120	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0
More than 365	0	0	0	0	0	0
Total	0	0	0	0	0	0

Section 9: Investigations and reports of findings

9.1 Investigations

Section 32 notice of intention to investigate	Subsection 30(5) ceased to investigate	Section 35 formal representations
54	18	30

9.2 Investigations and reports of finding

Section 37(1) initial reports			Section 37(2) final reports		
Received	Containing recommendations issued by the Information Commissioner	Containing orders issued by the Information Commissioner	Received	Containing recommendations issued by the Information Commissioner	Containing orders issued by the Information Commissioner
3	3	0	23	0	0

Section 10: Court action

10.1 Court actions on complaints

Section 41				
Complainant (1)	Institution (2)	Third party (3)	Privacy Commissioner (4)	Total
0	0	0	0	0

10.2 Court actions on third party notifications under paragraph 28(1)(b)

Section 44 — under paragraph 28(1)(b)
0

Section 11: Resources related to the *Access to Information Act*

11.1 Allocated costs

Expenditures		Amount
Salaries		\$946,730
Overtime		\$0
Goods and services		\$121,526
• Professional services contracts	\$0	
• Other	\$121,526	
Total		\$1,068,256

11.2 Human resources

Resources	Person years dedicated to access to information activities
Full-time employees	9.000
Part-time and casual employees	3.000
Regional staff	0.000
Consultants and agency personnel	0.000
Students	0.000
Total	12.000

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Annex C:
2025–2026
Supplemental Statistical
Report on the *Access*
to Information Act
and the *Privacy Act*

Name of institution: Canadian Security Intelligence Service (CSIS)

Reporting period: 2025-04-01 to 2026-03-31

Section 1: Requests carried over and active complaints under the *Access to Information Act*

1.1 Requests carried over to next reporting period, broken down by reporting period received

Fiscal year open requests were received	Open requests that are <i>within</i> legislated timelines as of March 31, 2026	Open requests that are <i>beyond</i> legislated timelines as of March 31, 2026	Total
Received in 2025–2026	69	0	69
Received in 2024–2025	0	4	4
Received in 2023–2024	0	6	6
Received in 2022–2023	0	4	4
Received in 2021–2022 or prior	0	0	0
Total	69	14	83

1.2 Active complaints with the Information Commissioner of Canada, broken down by reporting period received

Reporting period active complaints were received by institution	Number of active complaints
Received in 2025–2026	24
Received in 2024–2025	7
Received in 2023–2024 or earlier	0
Total	31

Section 2: Requests carried over and active complaints under the *Privacy Act*

2.1 Number of open requests that are outstanding from previous reporting periods

Fiscal year open requests were received	Open requests that are <i>within</i> legislated timelines as of March 31, 2026	Open requests that are <i>beyond</i> legislated timelines as of March 31, 2026	Total
Received in 2025–2026	1,532	6,580	8,112
Received in 2024–2025	0	1,789	1,789
Received in 2023–2024	0	0	0
Received in 2022–2023	0	0	0
Received in 2021–2022 or earlier	0	0	0
Total	1,532	8,369	9,901

2.2 Active complaints with the Privacy Commissioner of Canada, broken down by reporting period received

Reporting period active complaints were received by institution	Number of active complaints
Received in 2025–2026	86
Received in 2024–2025	0
Received in 2023–2024	0
Received in 2022–2023	0
Received in 2021–2022	0
Total	86

Section 3: Universal Access under the *Privacy Act*

How many requests were received from foreign nationals outside of Canada in 2025–2026?	3,478
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